

## Usage Checklist

**\*Fill out the items inside the frame in bold below and attach it with your request so that the technician can manage the disassembly safely.**

**\*The repair and inspection request may be refused if this form is not filled out and attached.**

**\*Ulvac shall follow all privacy laws when handling all personal information that is provided. Ulvac shall only use said information for determining the cause of the failure or malfunction and for detoxifying and cleaning.**

**Ulvac shall not provide any personal information to a third party.**

**Model:** \_\_\_\_\_ **Manufacturing No.:** \_\_\_\_\_

**1. Suction gas: (\*Required)**

(1) Hazardous for people?      Yes / No

(2) Abnormal odor?              Yes / No

(3) Gas type and description: \_\_\_\_\_

\*Depending on the material or substance, those that must be reported are specified in the Industrial Safety and Health Act.

**2. Usage conditions: Operation frequency: Approx. \_\_\_\_\_ hours per day for \_\_\_\_\_ yrs. and \_\_\_\_\_ months**

Continuous operation     Intermittent operation

**Usage:** \_\_\_\_\_

**3. Failure or malfunction status:**  Abnormal noise     Abnormal pressure     Abnormal operation     Oil leak

**Other conditions:** \_\_\_\_\_

**4. Request description:**  Repair (Overhaul)     Regular inspection     Initial claim (under warranty)

**5. Other:** \_\_\_\_\_

**6. Container: \*** After checking the status of the container upon receipt, the container may be disposed of. If it is disposed of, we will ship the completed repair in a sturdy container that can protect the product during transport. Please note that a shipment container charge may apply.

**7. Special note:** If we receive a request to stop the repair after issuing a quotation, please note that an administration fee for the quotation applies on some models. Check the Ulvac website to confirm which models apply. Please note that we disassemble the returned product for all work requests. If we receive a request to stop the repair and return the product after it has been disassembled, we tentatively re-assemble the product and send it back. But please note that we do not guarantee its operation.  
(<http://www.ulvac-kiko.com/>)

**Customer/Company (User)** \_\_\_\_\_ **Representative:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**E-mail:** \_\_\_\_\_

**Agent/Dealer:** \_\_\_\_\_ **Representative:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

\*Be sure to fill out the name of the agent/dealer when there is no direct business exchange with Ulvac.

**8. Verification**

I declare that the information written in this document is true and accurate.

**Dept./Organization:** \_\_\_\_\_ **(Signature)** \_\_\_\_\_ **Date:** \_\_\_\_\_ **(YYYY/MM/DD)**

Send to:  Service Department – Repairs, Yokohama CS Center, Ulvac Kiko Inc.

1-10-4 Kita-Shinyokohama, Kohoku-ku, Yokohama, Kanagawa, Japan 223-0059

Telephone: +81-45-533-0509 Fax: +81-45-533-0512

Service Department – Repairs, Miyazaki CS Center, Ulvac Kiko Inc.

291-7 Chausubaru, Saito, Miyazaki, Japan, 881-0037

Telephone: +81-983-42-4135 Fax: +81-983-43-2159

**\*To avoid problems during transport, drain the oil in the oil pump before sending.**